

XPERT CERAMIC COATING WARRANTY

WARRANTY PERIOD

The warranty period extends for a duration of Three (3) years (the "Warranty Period") from the date of initial application, contingent upon adherence to the 12-month maintenance condition. A unique reference number must be recorded on the warranty certificate.

COVERAGE UNDER WARRANTY AGREEMENT

XPERT Ceramic Coating Warranty provides coverage for damage incurred to the vehicle paintwork, side exterior glass, and alloy wheels, encompassing the following:

- Cold/Frost
- UV Light/Sun Deterioration
- Acid Rain
- Hydrocarbons (exhaust fumes)
- Traffic Film Detergents
- Tree Sap
- Bird Lime, with removal within 24 hours stipulated. Shadowing caused by bird lime marks will be rectified solely through machine mopping as per warranty terms

WARRANTY CONDITIONS

1. The warranty does not cover pre-existing marks or blemishes.
2. Hydro Ceramic+ must be installed by a fully trained and authorized supplier, detailer, garage, or approved individual.
3. The warranty is non-transferrable.
4. Neglect or failure to maintain and care for the vehicle in accordance with manufacturer guidelines voids the warranty.
5. Coverage excludes damages resulting from malicious or accidental incidents, including fire, floodwater, vandalism, extreme weather conditions, and secondary effects thereof.
6. Damage caused by sunscreen or protective sun skin cream is not covered.
7. Immediate removal of bird lime is mandatory.
8. Any potential claims or occurrences must be promptly reported to Super Cool.
9. In the event of damage or repair, Hydro Ceramic+ must be re-applied by an approved supplier, detailer, garage, or approved individual.

12-MONTH MAINTENANCE CONDITION

The vehicle must undergo an annual inspection and service by the fitting supplier, detailer, or dealer every 12 months. An additional one-layer application of Ceramic Coating will be administered at the policyholder's expense during this maintenance appointment. Failure to comply with this condition will result in termination of the warranty

INTERIOR FABRIC & LEATHER PROTECTION

This warranty exclusively covers the original manufacturer's fabric upholstery, carpets, and mats. Suede and Alcantara materials are not included. The warranty does not extend to claims arising from:

1. Abuse, misuse, or neglect of the vehicle.
2. Stains caused by ink (including biro), dyes (such as fabric dyes including denim), bleaches, acids, alkalis, or acidic substances.
3. Fading or discoloration due to sunlight or heat exposure.
4. Problems attributable to manufacturing defects.
5. Damage inflicted by pets.
6. General care and maintenance requirements for fabric protection treatment to remove soiling from treated surfaces.
7. Accidental spills or stains, with the recommendation to promptly remove spills with a damp cloth and lukewarm soapy water.
8. Caution against rubbing, as it may cause damage to texture and color.
9. Occasional vacuuming is sufficient for removing dust and dirt deposits under normal conditions.

Exclusions encompass damage to surfaces caused by burning, inks, paints, dyes, sun cream, oils, or other corrosive substances (including vomit), abrasion, and normal wear and tear. Coverage under this agreement is limited to marking or staining caused exclusively by water, rainwater, tea, coffee, other hot drinks, soft drinks, and food.

WARRANTY EXCLUSIONS

The guarantor shall not be held liable for any deterioration of paintwork resulting from the use of substandard materials or inadequate workmanship by vehicle manufacturers, their dealerships, professional car valets, or other parties. This warranty is invalidated under the following circumstances:

1. Neglect, lack of maintenance, or failure to adhere to care and cleaning guidelines specified by the vehicle manufacturer.
2. Malicious or accidental damage, including fire, floodwater, vandalism, extreme weather conditions, and consequential effects arising from such incidents.
3. Damage caused by the application of sun cream or sun lotion.