

XPERT WINDOW FILM WARRANTY

WARRANTY PERIOD

The warranty period extends for a duration of Six (6) years (the "Warranty Period") from the date of initial installation, we will cover the defects on premium window film such as: Discoloration, Bubbling, Peeling, and Delamination. This Limited Warranty only applies to the XPERT Products which are installed properly according to the recommended procedures available on our website.

COVERAGE UNDER WARRANTY AGREEMENT

- Window surfaces must be in their original condition, and an approved installer must have carried out the installation.
- This warranty is automatically VOID if the window film is installed on damaged or non-original surfaces.
- Window surface replacement is NOT covered under this warranty irrespective of the reason for replacement.
- This warranty EXPLICITLY excludes film installed on surfaces other than windows, such as mirrors, glass tables, or display cases.
- If the film fails to comply under normal use with due care and maintenance within the warranty period, the Manufacturer will provide replacement film to the Installer at no additional charge to the Purchaser.
- Claims for any XPERT Products should be brought to the attention of the Manufacturer as soon as they become known to the Purchaser. Proof of purchase will be required by the approved Installer to substantiate any warranty claim.
- The Manufacturer's sole obligation to the Purchaser, whether the claim be based in contract, negligence, tort or otherwise, shall be solely as provided herein and damages and remedies shall be provided as herein.
- XPERT highly suggests that you follow all recommended care and maintenance instructions.
- Limited warranty coverage is invalid if the product has been subjected to abuse or improper care.
- The Manufacturer assumes no liabilities for damage to the film or the window resulting from improper care.
- The Manufacturer reserves the right to inspect the window and installation digitally to verify eligibility for warranty claims.
- This Warranty does not cover damage caused by accidents, collisions, vandalism, or acts of nature (hail, flying debris, tornadoes, etc....)
- Installation defects, such as improper alignment or air bubbles, must be reported to the Manufacturer within 30 days of installation to be eligible for warranty coverage.
- Any unauthorized repairs or alterations made to the film by a non-certified XPERT center will avoid this warranty.
- This warranty is non-transferable and applies only to the original purchaser of XPERT Products.
- XPERT Films reserves the rights to update or modify the terms of this warranty at any time without Prior notice.

CARE & MAINTENANCE

- Allow a minimum of 72 hours post-installation before cleaning your window to ensure proper curing.
- During the initial 3 days following installation, refrain from applying any pressure or force to the window film to prevent potential damage.
- Maintain regular cleaning of the window to preserve the film's appearance and performance.
- Handwash your window using a mild soap and water solution or a reputable glass cleaner to avoid abrasive damage.
- When using a high-pressure washer, maintain a distance of at least 50 cm from film edges to prevent lifting. Opt for a gentle spray setting to minimize pressure impact.
- Enhance protection and clarity by treating the window film with a compatible coating. Alternatively, apply a non-abrasive wax twice a year for optimal maintenance.
- In adverse conditions or over time, dirt accumulation on the window film surface may occur. For thorough cleaning, consider returning to the installation center for professional cleaning to restore clarity and remove dirt buildup.
- Promptly remove any contaminants as they appear to prevent potential damage to the film.
- Address dirt or residue buildup along the edges by using alcohol and a lint-free cloth for effective removal without harming the film.